PacificLight

Officer, IT Infrastructure

Jurong Island / JTC Summit

Responsibilities:

- Answer user inquiries regarding computer software, or hardware operation to resolve problems.
- Oversee the daily operations, availability and performance of IT infrastructure and facilities supporting the computer systems.
- Set up equipment for employee use, perform or ensure proper installation of cables, operating systems, or appropriate software.
- Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.
- Maintain records of daily data communication transactions, problems, and remedial actions taken, or installation activities.
- Provide back-up support for other applications, and other members of the department.
- Add and troubleshoot network/standalone printers for end-users.
- Provide basic support for IP telephony, video and audio conferencing.
- Any other duties as assigned by his/her supervisor, or the Management from time-to-time.

Requirements:

- Preferably Diploma / Degree or higher in Information Technology / Computer Science / Computer Engineering, or equivalent qualifications.
- College degree may be waived if equivalent, extensive related experience can be demonstrated.
- Strong working knowledge of TCP/IP, Wi-fi, IT network, Office 365, Active Directory, WSUS, Firewalls and Anti-virus software.
- Working knowledge of supporting, diagnosing, and troubleshooting diverse and varied environments with a particular focus on PC and Server hardware, Microsoft Operating Systems, and SAN storage.
- Competent in working with MS Windows services, registry and remote access technology.
- Experienced with system administration in a VMWare environment and cloud infrastructure (Azure, AWS and Google Cloud); familiar with using, Veeams or similar backup applications; monitoring of cyber-security and end-point protection appliance/applications will be advantageous.
- Ability to maintain structure network cabling, i.e. patch panels etc.
- Demonstrated ability to work independently or in teams, and adaptable to dynamic working environments.
- Excellent interpersonal communication skills, good collaborative team spirit, with a can-do attitude.

Others:

- 5-day work week.
- Workplace rotation at JTC Summit & Jurong Island
- Company transport provided at Jurong East to/from Jurong Island

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Interested applicants, please forward your detailed resume including your last drawn salary, expected salary and date of availability to:

HR.SG@pacificlight.com.sg

Please indicate the position that you are applying on the subject.

(All applications will be treated in strictest confidence. We regret that only shortlisted candidates will be notified)

By submitting your personal data and/or resume to PacificLight ("us") or to HR.SG@pacificlight.com.sg, you shall be deemed to have given consent to us collecting, using, and disclosing your personal data for the purpose of assessing your job application. Information collected may also be disclosed to PacificLight Group of Companies ("PacificLight") which includes PacificLight Power Pte. Ltd and PacificLight Energy Pte. Ltd. for this purpose. Please read our privacy policy here.

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