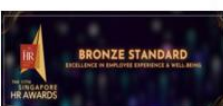


Senior Executive, System Applications

JTC Summit (near Jurong East MRT Station)

Responsibilities:

- Manage the full software / system development lifecycle (SDLC) for IT application projects, from requirements gathering and design through development, testing, deployment, and post-implementation support.
- Liaise with business stakeholders to understand needs, translate them into functional/technical specifications, provide assessment and ensure solutions meet business objectives.
- Work closely with procurement / business stakeholders throughout the IT system tender process including initiation, evaluation and tender award.
- Drive adoption of CI/CD pipelines and automated testing practices to improve release quality, deployment speed and reliability across application projects.
- Manage and support cloud-hosted business applications and low-code/no-code applications (e.g. SharePoint, AI-based tools), including IaaS infrastructure, API management/integration platforms, working with vendors and internal teams on provisioning, performance, security and cost optimisation solutions.
- Prepare and maintain IT application project documentation, including process flows, tender specifications, evaluation / approval memos, and SDLC/CI/CD documentation such as technical design and release notes.
- Track project progress, flag risks/delays, and provide regular status updates to management.
- Work with vendors and internal IT teams to track project timelines, deliverables, and issue resolution.
- Own system testing strategy, including test planning, data validation, and coordination of automated and regression testing; manage the application issues list and support troubleshooting with internal and external operational stakeholders.



- Support change management activities, including user training and adoption, and contribute to reviewing and improving SOPs and SDLC processes to help raise process maturity and delivery quality over time.
- Guide and mentor junior team members on SDLC best practices, coding/configuration standards, low-code/no-code standards and DevOps tooling where applicable.

Requirements:

- Degree or higher in Information Technology / Computer Science / Computer Engineering, or equivalent qualifications.
- Minimum 3 to 5 years of experience as an IT Business Systems Analyst or similar role, with hands-on involvement in requirements analysis, solution design, application management and support, or project coordination, including at least 3 years of hands-on software/application development experience would be preferred.
- Proven experience managing the full SDLC, including hands-on exposure to CI/CD pipelines and automated testing tools / frameworks.
- Experience in managing cloud-based applications and infrastructure (IaaS), and API management / integration platforms.
- Experience in supporting business IT application systems and projects (ERP, CRM, or similar enterprise systems).
- Excellent interpersonal communication skills, good collaborative team spirit, and a can-do attitude.
- Strong analytical and problem-solving skills, with attention to detail.
- Hardworking, proactive, and self-driven with a strong willingness to learn new systems and technologies.
- Able to work independently as well as collaboratively in a team environment, and to guide less experienced team members.
- Familiarity with project management methodologies, tender preparation and contract/vendor evaluation is an advantage.
- Exposure to AI implementation or AI-driven solutions in business applications is an advantage.





- Prior experience guiding, mentoring, or informally leading junior team members is an advantage.

Others:

- 5-day work week.

Interested applicants are kindly requested to submit their applications via the link provided, as this will facilitate and expedite the shortlisting process.

<https://hiring.pacificlight.com.sg//SolutionPro/Recruit/JobDetail/Page?jobno=43464a90-8b73-4a52-8656-3b7dc983ec1f&c=PLP>



(All applications will be treated in strictest confidence. We regret that only shortlisted candidates will be notified)

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