

## TERMS AND CONDITIONS GOVERNING DBS ELECTRICITY MARKETPLACE X PACIFICLIGHT PROMOTION (“PROMOTION”)

### General Terms and Conditions

1. This Promotion is organised by DBS Bank Ltd (“DBS”) and PacificLight Energy Pte. Ltd (“PacificLight”, hereinafter referred to as “the Company”), collectively referred to as “the Organisers”
2. By entering the Promotion, you represent that you have read, understood and agreed to be legally bound by these terms and conditions.
3. By registering or subscribing to PacificLight services, you issue consent for the Organisers to collect, use and disclose all personal information and names submitted in the Promotion for providing marketing material as the Organisers deem fit in accordance with the Personal Data Protection Act 2012. You agree to the terms of the DBS Privacy Policy, a copy of which can be found at [www.dbs.com/privacy](http://www.dbs.com/privacy).
4. PacificLight’s standard terms and conditions for residential electricity contract shall also apply. View here <https://pacificlight.com.sg/notices-terms/terms-conditions>

### Offer and Redemption

5. This Promotion is valid from 12 March 2020 to 31 December 2020 (“Promotion Period”)
6. This Promotion is limited to the first 1,000 redemptions only.
7. This Promotion is open to all DBS/POSB Current/Savings Account holders.
8. This Promotion is only eligible for selected PacificLight plans on DBS Electricity Marketplace:
  - a. Super Saver 36
  - b. Confirm Save 24
  - c. Save While Sleeping 24
  - d. Savvy Saver 24
9. To qualify for the Promotion, DBS/POSB Account holders must:
  - a. Sign up eligible PacificLight plans on DBS Electricity Marketplace
  - b. Select DBS/POSB Current/Savings Account for recurring bill payment
  - c. Successfully onboarded on PacificLight customer base
  - d. Have a monthly usage of not less than 60 kWh prior to disbursement of rebate; and
  - e. Make full and prompt payment for all your monthly bills before disbursement of rebate
10. Qualified customers will receive a **one-time S\$58 bill rebate** on the **third** electricity bill after onboarding.
11. The organizers reserve the sole and absolute right to disqualify any users who have engaged in fraudulent conduct that is inappropriate or unacceptable.
12. The Organisers reserve the sole and absolute right to withdraw, amend and/or alter the terms and conditions of the Campaign at any time without giving prior notice to users.
13. The Organisers’ decisions in any matter in relation to the Campaign shall be final and conclusive. Any request for appeal and review shall not be entertained.
14. The Organisers shall not be liable for any claims by the users or be accountable for third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or related to the Campaign.
15. The Organisers shall not be responsible or liable for any claims of loss or damage to property or any personal injury or loss of life resulting from or related to the Campaign.

16. The Organisers do not take any responsibility in the case of an event that may prevent the users from participating in the Campaign, as a result of certain technical restrictions or other limitations specific or force majeure, which include but not limited to regulatory events, government directive, government intervention and act of God etc.
17. The Organisers reserves the sole and absolute right to disqualify any users who have engaged in fraudulent conduct that the Organizers deem to be inappropriate or unacceptable.
18. The Organisers retains the right to withdraw the promotional benefits due to policy changes and/or regulatory restrictions.
19. All applicants may be subject to documentation and identification approval as well as a credit check the output of which will determine a successful transaction and subscription to PacificLight. At all times general terms and conditions apply.