

Standard Chartered's Open Electricity Market Retailers 2019 Promotion with PacificLight Terms and Conditions

Eligibility

1. The Standard Chartered Open Electricity Market Retailers 2019 Promotion with PacificLight ("**Promotion**") is available from 8 April 2019 to 30 June 2019 (both dates inclusive) ("**Promotion Period**"). Subject to Clause 2 below, the Promotion is open to all principal cardholders of Standard Chartered Credit Cards ("**Cards**") issued by Standard Chartered Bank (Singapore) Limited ("**Bank**") (collectively, "**Eligible Cardholders**"). By participating in the Promotion, the Eligible Cardholders agree to be bound by these terms and conditions.
2. Eligible Cardholders whose Card accounts have been suspended, cancelled and/or terminated for any reason during the period of 8 April 2019 to 30 September 2019 (inclusive of both dates) are not eligible for the Promotion.

Promotion Mechanics

3. Under this Promotion, an Eligible Cardholder can get a one-time S\$68 or S\$50 cashback ("**Cashback**") if the Eligible Cardholder is a new PacificLight Energy Pte Ltd ("**PacificLight**") customers and if the Eligible Cardholder has:
 - a. signed up for a 36 months PacificLight home plan (each an "**Electricity Plan**") using the promo code "SC68" ("**Promo Code**") to get a one-time S\$68 cashback or signed up for a 24 months PacificLight home plan (each an "**Electricity Plan**") using the promo code "SC50" ("**Promo Code**") to get a one-time S\$50 cashback, limited to the first 500 sign ups from 1 May to 30 June 2019;
 - b. signed up for a 24 or 36 months Electricity Plan using the promo code "SC50" to get a one-time S\$50 cashback, limited to the first 1,500 sign ups from 8 April 2019 to 30 June 2019, when Promotions under Clause 3a are fully redeemed;
 - c. successfully sets up payment for the Electricity Plan on a recurring basis to the Eligible Cardholder's Card by 30 June 2019 ("**Recurring Payment Arrangement**");
 - d. meets the minimum spend of S\$10 ("**Minimum Spend**") in his/her first Electricity Plan bill; and
 - e. has the first Electricity Plan bill transaction posted in his/her Card statement by 31 August 2019.
4. For the avoidance of doubt, even if an Eligible Cardholder's first Electricity Plan bill is charged on a recurring basis to his/her Card but the posting date is after 31 August 2019, he/she will not qualify for the Promotion.
5. An Eligible Cardholder can receive a maximum cashback of S\$68 or S\$50 subject to Clause 3 under this Promotion.

6. The Cashback will be credited into the Eligible Cardholders' Card account(s) by 30 September 2019.

General

7. The Cashback is strictly non-transferable and non-exchangeable (for cash or credit or otherwise).
8. By using the Promo Code to participate in this Promotion, you agree to be bound by the Terms and Conditions and any amendment we make to these Terms and Conditions, and acknowledge that your personal data and/or information shared by PacificLight with the Bank (i) will also be processed in line with the Bank's privacy statement available at sc.com/sg/privacy; and (ii) may be used in accordance with the Bank's policies, terms and conditions or notices made available by the Bank to you from time to time.
9. The Bank is not responsible for any failure or delay in the transmission of any transaction by any party, including but not limited to PacificLight, acquiring merchants, merchant establishments, or any telecommunication provider.

10. The Bank reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion and/or substituting the Cashback with any other item (which may or may not be of equivalent or similar value), without prior notice or reason.
11. In the event the Bank has determined that an Eligible Cardholder has irregularly or wrongly redeemed any Cashback from the Bank, or where the Bank has knowledge of subsequent events which would mean that the Eligible Cardholder would not have been entitled to redeem the Cashback (including but not limited to where any of the transactions made by an Eligible Cardholder to his/her Cards for payment of the Electricity Plan are reversed or refunded), the Bank reserves the right to claw back the Cashback or to deduct the value of the Cashback (or such other amount as it deems fit) from the Eligible Cardholder's account(s) with the Bank.
12. Without prejudice to clause 11 above, the Bank also reserves the right to claw back the Cashback if the Recurring Payment Arrangement is terminated during the term of an Electricity Plan.
13. The Bank reserves the right to determine at its sole and absolute discretion the eligibility of a Cardholder for the Promotion or calculation of the Minimum Spend. The Bank's decision in all matters arising out of or in connection with the Promotion is final and conclusive and no correspondence will be entertained.
14. No payment or compensation whether in cash, credit or kind shall be made for any lost, misplaced, stolen or damaged Cashback.
15. Except for death or personal injury caused by the negligence of the Bank, to the fullest extent permitted by law, the Bank and members of the Bank's group shall have no liability in respect of, and will be indemnified from and against, any liability, loss, claim, damage or costs of any kind (including legal costs) to any person or entity, in whole or in part, directly or indirectly, whether by reason of the acceptance, possession, use or misuse of the Cashback.
16. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall, to the extent of such inconsistency, prevail.
17. These terms and conditions are to be read together with our Customer Terms, Credit Card Terms, Standard Chartered Unlimited Cashback Credit Card Terms & Conditions, Rewards+ Credit Card Promotion Terms & Conditions, MANHATTAN Cashback Terms & Conditions, Standard Chartered Visa Infinite Promotion Terms & Conditions, Standard Chartered Priority Banking Visa Infinite Promotion Terms & Conditions, Spree Credit Card Terms & Conditions and any other specific Product Terms that may be relevant in connection with this Promotion (collectively, "Other Terms"). If there are any inconsistencies between these terms and the Other Terms, these terms prevail only to the extent of such inconsistencies.
18. The Bank makes no warranty or representation as to the quality, merchantability or fitness for services bought and accepts no liability for the services provided by any merchant or service provider. Any dispute about the same must be resolved directly with the merchant or service provider.
19. The Bank is not an agent of any merchant or service provider or vice versa.
20. A person who is not a party to these terms and conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these terms and conditions.
21. These terms and conditions are governed and construed in accordance with the laws of Singapore. Any dispute arising out of these terms and conditions shall be referred to the exclusive jurisdiction of the Courts of Singapore.
22. All information is accurate at the time of publication.